

MARKET STREET MEDICAL PRACTICE

MISSION STATEMENT

We provide value-based high-quality, accessible care in a friendly, welcoming environment.

Our Values:

Care: treating our patients fairly and equally whilst ensuring care is tailored according to individual need.

Environment: valuing the contribution of all team members and providing a supportive environment to encourage personal development and growth

Reflection: Listening to our patients and staff to learn & continuously improve the quality of our services.

Attitude: being courteous and respectful, valuing excellent governance and transparency of process between all agencies.

Integration: working collaboratively with other health & wellbeing colleagues aiming to achieve a seamless health journey for our patients.

Market Street Medical Practice is a mid-sized practice of 6 partners with pride & ambition for our community, situated in the ancient medieval capital of Furness surrounded by coast, mountains & lakes. It has a dedicated building and car park and is situated in the heart of the town.

Our approach is egalitarian and flexible with strong support across the whole practice team; the warmth of the team's outlook is palpable on first entering the surgery. This enables each of us to achieve the work life balance which keeps us as healthy as we aspire our community to be.

The practice also looks beyond the town; it is influential in local health politics and has links with several international projects.

Title	Version	Author	Valid from	Reviewed	Next review	Out of use
Mission Statement	1	SJ	Jan 16	Jan 16	Jan 17	