



Principles of Good Governance

Market Street Medical Practice Patient Participation Group is managed and supported by the Surgery. We encourage any patient to join the group, either by attending meetings or contributing online.

The Surgery has statutory responsibilities regarding information governance and confidentiality and has a duty of care to all patients including those in the PPG.

The PPG aims to improve communication between the practice and its practice population in order to support the improvement of services and better meet the needs of the practice population. All PPG activity must meet the Surgery's information governance standards.

The PPG will be managed in accordance to the following principles so our patient population has confidence in the running, probity and governance of the PPG.

- 1) PPG members are patients who choose to attend the PPG meetings in person or virtually. They are not practice staff and have no access to confidential patient information nor will the practice ever disclose patient information to any patient or PPG member.

- 2) All members of the PPG will be requested to sign up to the Practice PPG principles of governance. Patients who are unwilling to sign will not be approved as PPG members. They will always be entitled to comment on surgery services.
- 3) PPG members are responsible for their own behaviour and this does not reflect on the surgery or other members of the PPG.
- 4) All communications issued by the PPG will first be agreed by the group and endorsed by the surgery. This includes both the content & the means of dissemination.
- 5) All PPG activity is available & accessible in the public domain.

Dr Arabella Onslow
GP Principle, Engagement Lead
Market Street Medical Practice
November 2016



Governance Principles

In order to ensure that our patient population has confidence in the probity & governance of the running of the Market Street Medical Practice Patient Participation Group, we request that all individuals who wish to partake in the group agree to the following principles.

I, _____ agree to abide by the following governance principles of the Market Street Medical Practice Patient Participation Group.

- 1) The surgery will never disclose patient information.
- 2) All communications issuing from the MSMP PPG have been agreed by the group and endorsed by the surgery in both manner and content. Individuals may not represent or imply representation of the PPG or surgery outside of agreed activity.
- 3) PPG members are responsible for their own behaviour but are expected to abide by the governance principles.
- 4) All MSMP PPG activity will be available & accessible in the public domain.

Any breach of these principles will result in an individual no longer being an approved PPG member. They will always be entitled to comment on surgery services.

Signed (PPG) _____
Print Name _____
Date _____

Signed (Practice) _____
Print Name _____